WEST VIRGINIA CODE: §29-22A-9

§29-22A-9. General duties of all video lottery license and permit holders; duties of permitted manufacturers; duties of permitted service technicians; duties of permitted validation managers; duties of floor attendants; duties of licensed racetracks.

- (a) All video lottery license and permit holders shall:
- (1) Promptly report to the commission any facts or circumstances related to video lottery operations which constitute a violation of state or federal law;
- (2) Conduct all video lottery activities and functions in a manner which does not pose a threat to the public health, safety, or welfare of the citizens of this state, and which does not adversely affect the security or integrity of the lottery;
- (3) Hold the commission and this state harmless from and defend and pay for the defense of any and all claims which may be asserted against a license or permit holder, the commission, the state or the employees thereof, arising from the license or permit holder's participation in the video lottery system authorized by this article;
- (4) Assist the commission in maximizing video lottery revenues;
- (5) Maintain all records required by the commission;
- (6) Upon request by the commission, provide the commission access to all records and the physical premises of the business or businesses where the license or permit holder's video lottery activities occur, for the purpose of monitoring or inspecting the license or permit holder's activities and the video lottery games, video lottery terminals, and associated equipment; and
- (7) Keep current in all payments and obligations to the commission.
- (b) Manufacturers shall:
- (1) Manufacture terminals and associated equipment for placement in this state in accordance with the specifications and procedures specified in §29-22A-5 and §29-22A-6 of this code;
- (2) Manufacture terminals and associated equipment to ensure timely delivery to licensed racetracks;
- (3) Maintain and provide an inventory of spare parts to assure the timely repair and continuous operation of licensed video lottery terminals intended for placement in this state;

- (4) Provide to licensed racetracks and permitted service technicians technical assistance and training in the service and repair of video lottery terminals and associated equipment so as to assure the continuous authorized operation and play of the video lottery terminals; and
- (5) Obtain certification of compliance under the provisions of part 15 of the Federal Communication Commission rules for all video lottery terminals placed in this state.
- (c) Service technicians shall:
- (1) Maintain all skills necessary for the timely repair and service of licensed video lottery terminals and associated equipment so as to ensure the continued, approved operation of those terminals:
- (2) Attend all commission mandated meetings, seminars, and training sessions concerning the repair and maintenance of licensed video lottery terminals and associated equipment; and
- (3) Promptly notify the commission of any electronic or mechanical video lottery terminal malfunctions.
- (d) Validation managers shall:
- (1) Attend all commission mandated meetings, seminars, and training sessions concerning the validation and redemption of video lottery winning tickets and the operation of all ticket validation terminals and equipment;
- (2) Maintain all skills necessary for the accurate validation of video lottery tickets; and
- (3) Supervise video lottery ticket validation procedures at the applicable licensed racetrack.
- (e) Floor attendants shall:
- (1) Provide change and assistance to persons playing video lottery games in a licensed racetrack video lottery gaming area;
- (2) Open video lottery terminal access doors to clear ticket paper jams and to insert new paper ticket tapes into the video lottery terminals; and
- (3) Open video lottery terminal access doors to clear bill jams from the bill acceptors in video lottery terminals.
- (f) The specific duties required of all licensed racetracks are as follows:
- (1) Acquire video lottery terminals by purchase, lease, or other assignment and provide a secure location for the placement, operation, and play of the video lottery terminals;
- (2) Pay for the installation and operation of commission-approved telephone lines to provide **December 23, 2025 Page 2 of 4**§29-22A-9

direct dial-up or on-line communication between each video lottery terminal and the commission's central control computer;

- (3) Permit no person to tamper with or interfere with the operation of any video lottery terminal;
- (4) Ensure that telephone lines from the commission's central control computer to the video lottery terminals located at the licensed racetrack are at all times connected and prevent any person from tampering or interfering with the operation of the telephone lines;
- (5) Ensure that video lottery terminals are within the sight and control of designated employees of the licensed racetrack;
- (6) Ensure that video lottery terminals are placed and remain placed in the specific locations within the licensed racetrack which have been approved by the commission. No video lottery terminal or terminals at a racetrack shall be relocated without the prior approval of the commission;
- (7) Monitor video lottery terminals to prevent access to or play by persons who are under the age of 18 years or who are visibly intoxicated;
- (8) Maintain at all times sufficient change and cash in the denominations accepted by the video lottery terminals;
- (9) Accept no credit card or debit card from a player for the exchange or purchase of video lottery game credits or for an advance of coins or currency to be utilized by a player to play video lottery games, and extend no credit, in any manner, to a player so as to enable the player to play a video lottery game;
- (10) Pay for all credits won upon presentment of a valid winning video lottery ticket;
- (11) Report promptly to the manufacturer and the commission all video lottery terminal malfunctions and notify the commission of the failure of a manufacturer or service technician to provide prompt service and repair of such terminals and associated equipment;
- (12) Conduct no video lottery advertising and promotional activities without the prior written approval of the director;
- (13) Install, post, and display prominently at locations within or about the licensed racetrack, signs, redemption information, and other promotional material as required by the commission;
- (14) Permit video lottery to be played only during those hours established and approved by the commission;
- (15) Maintain general liability insurance coverage for all video lottery terminals in an

amount of at least \$2 million per claim;

- (16) Promptly notify the commission in writing of any breaks or tears to any logic unit seals;
- (17) Assume liability for lost or stolen money from any video lottery terminal; and
- (18) Submit an audited financial statement, which has been approved by the commission, to the commission when applying for a license or permit and annually thereafter prior to the time a license or permit may be renewed.