## WEST VIRGINIA CODE: §33-12B-3

## §33-12B-3. Exemptions from license requirement.

- (a) Notwithstanding any other provisions of this article, a company adjuster license or independent adjuster license shall not be required of the following:
- (1) Attorneys-at-law admitted to practice in this state, when acting in their professional capacity as an attorney;
- (2) A person employed only for the purpose of obtaining facts surrounding a claim or furnishing technical assistance to a licensed company or independent adjuster;
- (3) An individual who is employed to investigate suspected fraudulent insurance claims but who does not adjust losses, investigate or determine coverage, or determine claim payments;
- (4) A person who solely performs executive, administrative, managerial, or clerical duties, or any combination thereof, and who does not investigate, negotiate, or settle insurance claims with policyholders, claimants, or their legal representative;
- (5) A licensed health care provider or its employee who is not responsible for determining compensability;
- (6) A managed care organization or any of its employees or an employee of any organization providing managed care services, so long as the managed care organization or employee referenced herein is not determining compensability;
- (7) A person who settles reinsurance or subrogation claims between insurers;
- (8) An officer, director, or manager of an authorized insurer, surplus lines insurer, a risk retention group, or an attorney-in-fact of a reciprocal insurer;
- (9) A manager of the United States branch of an alien insurer;
- (10) A person who investigates, negotiates, or settles life, accident and health, annuity, or disability insurance claims;
- (11) An individual employee, under a self-insured arrangement, who adjusts claims on behalf of his or her employer;
- (12) A licensed individual producer, attorney-in-fact of a reciprocal insurer, or managing general agent of the insurer to whom claim authority has been granted by the insurer;
- (13) A business entity licensed under the authority of §33-46-1 et seq. of this code;

- (14) Individuals who collect claim information from, or furnish claim information to, insureds or claimants, and who conduct data entry, including entering data into an automated claims adjudication system are exempt from licensure under this article: *Provided*, That the individuals are under the supervision of a licensed adjuster or licensed producer: *Provided*, *however*, That no more than 25 persons are under the supervision of one licensed adjuster or licensed producer; or
- (15) Company adjusters employed by an insurer outside of this state who adjust claims solely by telephone, fax, Unites States mail, and electronic mail, and who do not physically enter this state in the course of adjusting such claims: *Provided*, That such adjusters shall be subject to the jurisdiction of, and regulation by, the commissioner in regard to their adjustment of West Virginia claims: *Provided*, *however*, That the commissioner may require such adjusters to complete continuing education, not to exceed requirements pursuant to §33-12B-13(d) of this code, to address any deficiencies with respect to their claims handling practices.
- (b) Notwithstanding any other provisions of this article, a public adjuster license shall not be required of the following:
- (1) Attorneys-at-law admitted to practice in this state, when acting in their professional capacity as an attorney;
- (2) A person who negotiates or settles claims arising under a life or health insurance policy or an annuity contract;
- (3) A person employed only for the purpose of obtaining facts surrounding a loss or furnishing technical assistance to a licensed public adjuster;
- (4) A licensed health care provider, or employee of a licensed health care provider, who prepares or files a health claim form on behalf of a patient; or
- (5) A person who settles subrogation claims between insurers.