

WEST VIRGINIA CODE: §33-25D-19

§33-25D-19. Quality assurance.

- (a) Each prepaid limited health service organization shall have in writing a quality assurance program approved by the commissioner which describes the program's objectives, organization and problem solving activities.
- (b) The scope of the quality assurance program shall include, at a minimum:
 - (1) Organizational arrangements and responsibilities for quality management and improvement processes;
 - (2) A documented utilization management program;
 - (3) Written policies and procedures for credentialing and recredentialing physicians and other licensed providers who fall under the scope of authority of the prepaid limited health service organization;
 - (4) A written policy that addresses enrollees' rights and responsibilities;
 - (5) The adoption of practice guidelines for the use of preventive health services; and
 - (6) Any other criteria considered necessary by the commissioner.
- (c) This section becomes effective on May 1, 1999.