

## WEST VIRGINIA CODE: §49-2-802A

### **§49-2-802a. Information to be provided at the outset of a child protective services investigation.**

(a) Notwithstanding any other provision to the contrary, immediately upon initiating an investigation of a parent or other person having legal custody of a child, the department shall, upon first contact with the individual, provide the individual with a copy of A Parent's Guide to Working with Child Protective Services (Guide).

(b) The Guide shall include a short and plain statement to include, but not be limited to, the following:

- (1) Steps that the department will take to investigate signs of abuse and neglect;
- (2) Steps that may need to be taken to make a safer or healthier home for the child;
- (3) An overview of the court process;
- (4) The confidentiality of maltreatment reports and case appeals;
- (5) Child visitation; and
- (6) Case appeals.