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WEST VIRGINIA LEGISLATURE

REGULAR SESSION. 1989

ENROLLED

HOUSE BILL No. 2526

(By Mr Speaker Mr. Chambers and Dal RBurk)

By Request of the Execution T

Passed April 4, 1989
In Effect Ninety Days From Passage

ENROLLED H. B. 2526

(By Mr. Speaker, Mr. Chambers, and Delegate R. Burk)
[By Request of the Executive]

[Passed April 4, 1989; in effect ninety days from passage.]

AN ACT to amend and reenact section two, article twenty-three, chapter thirty-three of the code of West Virginia, one thousand nine hundred thirty-one, as amended; and to amend and reenact section four, article twenty-four of said chapter; to further amend said chapter by adding thereto a new article, designated article fifteen-a; and to amend and reenact section twenty-four, article twenty-five-a of said chapter, all relating to the West Virginia long-term care insurance act; short title; declaration of policy and purpose; applicability; definitions; extraterritorial jurisdiction; group long-term care insurance; disclosure and performance standards for long-term care insurance; and severability.

Be it enacted by the Legislature of West Virginia:

That section two, article twenty-three, chapter thirty-three of the code of West Virginia, one thousand nine hundred thirty-one, as amended, be amended and reenacted; that section four, article twenty-four of said chapter be amended and reenacted; that said chapter be further amended by adding thereto a new article, designated article fifteen-a; and that section twenty-four, article twenty-five-a of said chapter be amended and reenacted, all to read as follows:

ARTICLE 15A. WEST VIRGINIA LONG-TERM CARE INSURANCE ACT.

§33-15A-1. Short title.

- 1 This article may be known and cited as the West 2
 - Virginia Long-Term Care Insurance Act.

§33-15A-2. Declaration of policy and purpose.

- 1 The purpose of this act is to promote the public
- 2 interest, to promote the availability of long-term care
- 3 insurance policies, to protect applicants for long-term
- 4 care insurance, as defined, from unfair or deceptive
- 5 sales or enrollment practices, to establish standards for
- 6 long-term care insurance, to facilitate public under-
- 7 standing and comparison of long-term care insurance
- 8 policies, and to facilitate flexibility and innovation in the
- development of long-term care insurance coverage.

§33-15A-3. Applicability.

- 1 The requirements of this act shall apply to policies
- 2 delivered or issued for delivery in this state on or after
- 3 the effective date of this act. This act is not intended to
- 4 supersede the obligations of entities subject to this act
- 5 to comply with the substance of other applicable
- 6 insurance laws insofar as they do not conflict with this
- 7 act, except that laws and regulations designed and
- intended to apply to medicare supplement insurance
- policies shall not be applied to long-term care insurance.

§33-15A-4. Definitions.

- 1 (a) "Long-term care insurance" means any insurance
- $\overline{2}$ policy or rider advertised, marketed, offered or designed
- 3 to provide benefits for not less than twenty-four
- 4 consecutive months for each covered person on an
- 5 expense incurred, indemnity, prepaid or other basis; for
- 6 one or more necessary or medically necessary diagnos-
- 7 tic, preventive, therapeutic, rehabilitative, maintenance
- 8 or personal care services, provided in a setting other
- 9 than an acute care unit of a hospital. Such term includes
- 10 group and individual policies or riders whether issued
- 11 by insurers; fraternal benefit societies; nonprofit health,
- 12 hospital, and medical service corporations; prepaid
- 13 health plans; health maintenance organizations or any
- 14 similar organization. Any insurance policy which is
- 15 offered primarily to provide basic medicare supplement

- 16 coverage, basic hospital expense coverage, basic medi-17 cal-surgical expense coverage, hospital confinement 18 indemnity coverage, major medical expense coverage, 19 disability income protection coverage, accident only 20 coverage, specified disease or specified accident cover-21 age, or limited benefit health coverage which also 22 contains long-term care insurance benefits for at least 23 six months shall comply with the provisions of this act.
 - (b) "Applicant" means:

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- (1) In the case of an individual long-term care insurance policy, the person who seeks to contract for benefits, and
- (2) In the case of a group long-term care insurance policy, the proposed certificate holder.
- (c) "Certificate" means, for the purposes of this act, any certificate issued under a group long-term care insurance policy, which policy has been delivered or issued for delivery in this state.
- 34 (d) "Commissioner" means the insurance commissioner of this state.
 - (e) "Group long-term care insurance" means a long-term care insurance policy which is delivered or issued for delivery in this state and issued to:
 - (1) One or more employers or labor organizations, or to a trust or to the trustees of a fund established by one or more employers or labor organizations, or a combination thereof, for employees or former employees or a combination thereof or for members or former members or a combination thereof, of the labor organizations; or
 - (2) Any professional, trade or occupational association for its members or former or retired members, or combination thereof, if such association:
 - (a) Is composed of individuals all of whom are or were actively engaged in the same profession, trade or occupation; and
 - (b) Has been maintained in good faith for purposes other than obtaining insurance; or

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- 53 (3) An association or a trust or the trustee(s) of a fund 54 established, created or maintained for the benefit of 55 members of one or more associations. Prior to advertis-56 ing, marketing or offering such policy within this state, 57 the association or associations, or the insurer of the 58 association or associations, shall file evidence with the 59 commissioner that the association or associations have at 60 the outset a minimum of 100 persons and have been 61 organized and maintained in good faith for the purposes 62 other than that of obtaining insurance; have been in active existence for at least one year; and have a 63 64 constitution and by-laws which provide that:
- 65 (a) The association or associations hold regular 66 meetings not less than annually to further purposes of 67 the members;
- 68 (b) Except for credit unions, the association or 69 associations collect dues or solicit contributions from 70 members; and
- 71 (c) The members have voting privileges and repre-72 sentation on the governing board and committees.
 - Thirty days after such filing the association or associations will be deemed to satisfy such organizational requirements, unless the commissioner makes a finding that the association or associations do not satisfy those organizational requirements.
- 78 (4) A group other than as described in subsections 79 (e)(1), (e)(2) and (e)(3), subject to a finding by the commissioner that:
- 81 (a) The issuance of the group policy is not contrary 82 to the best interest of the public;
- 83 (b) The issuance of the group policy would result in economies of acquisition or administration;
- 85 (c) The benefits are reasonable in relation to the premiums charged.
- (f) "Policy" means, for the purposes of this act, any policy, contract, subscriber agreement, rider or endorsement delivered or issued for delivery in this state by an insurer; fraternal benefit society; nonprofit health,

- 91 hospital, or medical service corporation; prepaid health
- 92 plan; health maintenance organization or any similar
- 93 organization.

§33-15A-5. Extraterritorial jurisdiction—group longterm care insurance.

- 1 (a) No group long-term care insurance coverage may
- 2 be offered to a resident of this state under a group policy
- 3 issued in another state to a group described in section
- 4 4(e)(4) unless this state or another state having statutory
- 5 and regulatory long-term care insurance requirements
- 6 substantially similar to those adopted in this state has
- 7 made a determination that such requirements have been
- 8 met.
- 9 (b) Any such group policy form and any group
- 10 certification form issued under the group, shall be filed
- 11 with the commissioner for informational purposes with
- 12 evidence of the determination required by subsection (a)
- 13 of this section.

§33-15A-6. Disclosure and performance standards for long-term care insurance.

- 1 (a) The commissioner may adopt rules and regula-
- tions that include standards for full and fair disclosure
 setting forth the manner, content and required disclo-
- setting forth the manner, content and required disclosures for the sale of long-term care insurance policies,
- 5 terms of renewability, initial and subsequent conditions
- 6 of eligibility, nonduplication of coverage provisions,
- 7 coverage of dependents, preexisting conditions, termina-
- 8 tion of insurance, continuation or conversion, probation-
- 9 ary periods, limitations, exceptions, reductions, elimina-
- 10 tion periods, requirements for replacement, recurrent
- 11 conditions and definitions of terms.
 - (b) No long-term care insurance policy may:
- 13 (1) Be canceled, nonrenewed or otherwise terminated
- 14 on the grounds of the age or the deterioration of the
- 15 mental or physical health of the insured individual or
- 16 certificate holder; or

- 17 (2) Contain a provision establishing a new waiting
- 18 period in the event existing coverage is converted to or

- replaced by a new or other form within the same company, except with respect to an increase in benefits voluntarily selected by the insured individual or group policyholder; or
- 23 (3) Provide coverage for skilled nursing care only or 24 provide significantly more coverage for skilled care in 25 a facility than coverage for lower levels of care.
 - (c) Preexisting condition:
- (1) No long-term care insurance policy or certificate other than a policy or certificate thereunder issued to a group as defined in section 4(e)(1) shall use a definition of "preexisting condition" which is more restrictive than the following: Preexisting condition means a condition for which medical advice or treatment was recom-mended by, or received from a provider of health care services, within six months preceding the effective date of coverage of an insured person.
 - (2) No long-term care insurance policy or certificate other than a policy or certificate thereunder issued to a group as defined in section 4(e)(1) may exclude coverage for a loss or confinement which is the result of a preexisting condition unless such loss or confinement begins within six months following the effective date of coverage of an insured person.
 - (3) The commissioner may extend the limitation periods set forth in sections 6(c)(1) and (2) above as to specific age group categories in specific policy forms upon findings that the extension is in the best interest of the public.
 - (4) The definition of "preexisting condition" does not prohibit an insurer from using an application form designed to elicit a complete health history of an applicant, and, on the basis of the answers on that application, from underwriting in accordance with that insurer's established underwriting standards. Unless otherwise provided in the policy or certificate, a preexisting condition, regardless of whether it is disclosed on the application, need not be covered until the waiting period described in section 6(c)(2) expires.

- No long-term care insurance policy or certificate may exclude or use waivers or riders of any kind to exclude, limit or reduce coverage or benefits for specifically named or described preexisting diseases or physical conditions beyond the waiting period described in section 6(c)(2).
- 64 (d) Prior hospitalization/institutionalization:

- (1) Effective July 1, 1990, no long-term care insurance policy may be delivered or issued for delivery in this state if such policy:
- (a) Conditions eligibility for any benefits on a prior hospitalization requirement; or
- (b) Conditions eligibility for benefits provided in an institutional care setting on the receipt of a higher level of institutional care.
- (2) Effective July 1, 1990, a long-term care insurance policy containing any limitations or conditions for eligibility other than those prohibited above in paragraph (1) shall clearly label in a separate paragraph of the policy or certificate entitled "Limitations or Conditions on Eligibility for Benefits" such limitations or conditions, including any required number of days of confinement.
- (a) A long-term care insurance policy containing a benefit advertised, marketed or offered as a home health care or home care benefit may not condition receipt of benefits on a prior institutionalization requirement.
- (b) A long-term care insurance policy which conditions eligibility of noninstitutional benefits on the prior receipt of institutional care shall not require a prior institutional stay of more than thirty (30) days for which benefits are paid.
- (3) No long-term care insurance policy which provides benefits only following institutionalization shall condition such benefits upon admission to a facility for the same or related conditions within a period of less than thirty days after discharge from the institution.
- (e) The commissioner may adopt regulations estab-

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- 96 lishing loss ratio standards for long-term care insurance 97 policies provided that a specific reference to long-term 98 care insurance policies is contained in the regulation.
 - (f) Right to return-free look:
- 100 (1) Individual long-term care insurance policyholders 101 shall have the right to return the policy within ten days 102 of its delivery and to have the premium refunded if. 103 after examination of the policy, the policyholder is not 104 satisfied for any reason. Individual long-term care 105 insurance policies shall have a notice prominently 106 printed on the first page of the policy or attached thereto 107 stating in substance that the policyholder shall have the 108 right to return the policy within ten days of its delivery 109 and to have the premium refunded if, after examination 110 of the policy, the policyholder is not satisfied for any 111 reason.
- 112 (2) A person insured under a long-term care insu-113 rance policy issued pursuant to a direct response 114 solicitation shall have the right to return the policy 115 within thirty days of its delivery and to have the 116 premium refunded if, after examination, the insured 117 person is not satisfied for any reason. Long-term care 118 insurance policies issued pursuant to a direct response 119 solicitation shall have a notice prominently printed on 120 the first page or attached thereto stating in substance 121 that the insured person shall have the right to return 122 the policy within thirty days of its delivery and to have 123 the premium refunded if after examination the insured 124 person is not satisfied for any reason.
- 125 (g) Outline of coverage:
 - (1) An outline of coverage shall be delivered to a prospective applicant for long-term care insurance at the time of initial solicitation through means which prominently direct the attention of the recipient to the document and its purpose.
- 131 (a) The commissioner shall prescribe a standard 132 format, including style, arrangement and overall 133 appearance, and the content of an outline of coverage.
- 134 (b) In the case of agent solicitations, an agent must

- deliver the outline of coverage prior to the presentation of an application or enrollment form.
- 137 (c) In the case of direct response solicitations, the 138 outline of coverage must be presented in conjunction with any application or enrollment form.
- 140 (2) The outline of coverage shall include:
- 141 (a) A description of the principal benefits and 142 coverage provided in the policy;
- 143 (b) A statement of the principal exclusions, reduc-144 tions, and limitations contained in the policy;
- 145 (c) A statement of the terms under which the policy 146 or certificate, or both, may be continued in force or 147 discontinued, including any reservation in the policy of 148 a right to change premium. Continuation or conversion 149 provisions of group coverage shall be specifically 150 described;
- 151 (d) A statement that the outline of coverage is a 152 summary only, not a contract of insurance, and that the 153 policy or group master policy contain governing 154 contractual provisions.
- 155 (e) A description of the terms under which the policy 156 or certificate may be returned and premium refunded; 157 and
- 158 (f) A brief description of the relationship of cost of 159 care and benefits.
- (h) A certificate issued pursuant to a group long-term
 care insurance policy which policy is delivered or issued
 for delivery in this state shall include:
- 163 (1) A description of the principal benefits and 164 coverage provided in the policy;
- 165 (2) A statement of the principal exclusions, reduc-166 tions and limitations contained in the policy; and
- 167 (3) A statement that the group master policy deter-168 mines governing contractual provisions.
- 169 (i) Any policy advertising, marketing or offering 170 long-term care or nursing home insurance benefits shall

171 comply with the provisions of this act.

§33-15A-7. Severability.

- 1 If any provision of this act or the application thereof
- 2 to any person or circumstance is for any reason held to
- 3 be invalid, the remainder of the act and application of
- 4 such provision to other persons or circumstances shall
- 5 not be affected thereby.

ARTICLE 23. FRATERNAL BENEFIT SOCIETIES.

§33-23-2. Other provisions of chapter applicable.

- 1 Every fraternal benefit society shall be governed and
- 2 be subject, to the same extent as other insurers
- 3 transacting like kinds of insurance, to the following
- 4 articles of this chapter:
- 5 Article one [33-1-1 et seq.] (definitions), article two
- 6 [33-2-1 et seq.] (insurance commissioner), article four
- 7 [33-4-1 et seq.] (general provisions), article ten [33-10-1
- 8 et seq.] (rehabilitation and liquidation), article eleven
- 9 [33-11-1 et seq.] (unfair trade practices) article thirteen
- 10 [33-13-1 et seq.] (life insurance) and article fifteen-a [33-
- 11 15A-1 et seq.] (long-term care insurance).

ARTICLE 24. HOSPITAL SERVICE CORPORATIONS, MEDICAL SERVICE CORPORATIONS, DENTAL SERVICE CORPORATIONS AND HEALTH SERVICE CORPORATIONS.

§33-24-4. Exemptions; applicability of other laws.

- 1 Every such corporation is hereby declared to be a
- 2 scientific, nonprofit institution and as such exempt from
- 3 the payment of all property and other taxes. Every such
- 4 corporation, to the same extent such provisions are
- 5 applicable to insurers transacting similar kinds of 6 insurance and not inconsistent with the provisions of this
- 7 article, shall be governed by and be subject to the
- 8 provisions, as hereinbelow indicated, of the following
- 9 articles of this chapter: Article two [33-2-1 et seq.]
- 10 (insurance commissioner) except that under section nine
- 11 [33-2-9] of article two examinations shall be conducted
- 12 at least once every four years, article four [33-4-1 et seq.]
- 13 (general provisions) except that section sixteen [33-4-16]

14 of article four shall not be applicable thereto, article ten 15 [33-10-1 et seq.] (rehabilitation and liquidation), article eleven [33-11-1 et seq.] (unfair practices and frauds), 16 article twelve [33-12-1 et seq.] (agents, brokers and 17 18 solicitors) except that the agent's license fee shall be five 19 dollars, article fifteen-a [33-15A-1 et seg.] (long-term 20 care insurance), section three-c [33-16-3c], article sixteen 21 (group accident and sickness insurance), section three-22 d [33-16-3d], article sixteen (medicare supplement) and 23 article twenty-eight [33-28-1 et seq.] (individual accident 24 and sickness insurance minimum standards); and no 25 other provision of this chapter shall apply to such corporations unless specifically made applicable by the 26 27 provisions of this article. If, however, any such corpo-28 ration shall be converted into a corporation organized 29 for a pecuniary profit, or if it shall transact business without having obtained a license as required by section 30 31five [33-24-5] of this article, it shall thereupon forfeit its 32 right to these exemptions.

ARTICLE 25A. HEALTH MAINTENANCE ORGANIZATION ACT.

§33-25A-24. Statutory construction and relationship to other laws.

- 1 (1) Except as otherwise provided in this article, 2 provisions of the insurance law and provisions of 3 hospital or medical service corporation laws shall not be 4 applicable to any health maintenance organization 5 granted a certificate of authority under this article. This 6 provision shall not apply to an insurer or hospital or 7 medical service corporation licensed and regulated 8 pursuant to the insurance laws or the hospital or 9 medical service corporation laws of this state except with respect to its health maintenance corporation 10 11 activities authorized and regulated pursuant to this 12 article.
- 13 (2) Factually accurate advertising or solicitation 14 regarding the range of services provided, the premiums 15 and copayments charged, the sites of services and hours 16 of operation, and any other quantifiable, nonprofessional 17 aspects of its operation by a health maintenance 18 organization granted a certificate of authority, or its

- representative shall not be construed to violate any provision of law relating to solicitation or advertising by health professions: *Provided*, That nothing contained herein shall be construed as authorizing any solicitation or advertising which identifies or refers to any individual provider, or makes any qualitative judgment concerning any provider.
 - (3) Any health maintenance organization authorized under this article shall not be deemed to be practicing medicine and shall be exempt from the provision of chapter thirty of this code, relating to the practice of medicine.
 - (4) Any long-term care insurance policy delivered or issued for delivery in this state by a health maintenance organization shall comply with the provisions of article fifteen-a of this chapter.

The Joint Committee on Enrolled Bills hereby certifies that the foregoing bill is correctly enrolled.

Treslessed L. Haster.
Chairman Senate Committee

Chairman House Committee

Originating in the House.

Takes effect ninety days from passage.

Sould & Willis
Clerk of the Senate

Clerk of the House of Delegate

President of the Senate

Speaker of the House of Delegates

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Date 4/11/89

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