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OFFICE WEST VIRGINIA SECRETARY OF STATE

## **WEST VIRGINIA LEGISLATURE**

**SECOND REGULAR SESSION, 2014** 

# ENROLLED

COMMITTEE SUBSTITUTE FOR

House Bill No. 2387

(By Delegates Marshall and Moore)

Passed March 8, 2014

In effect ninety days from passage.



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### ENROLLED OFFICE WEST VIRGINIA SECRETARY OF STATE

COMMITTEE SUBSTITUTE

for

H. B. 2387

(BY DELEGATES MARSHALL AND MOORE)

[Passed March 8, 2014; in effect ninety days from passage.]

AN ACT to amend and reenact §5-11A-3, §5-11A-5, §5-11A-6 and §5-11A-7 of the Code of West Virginia, 1931, as amended, all relating to reasonable accommodations under the West Virginia Fair Housing Act for persons with disabilities who need assistance animals; defining terms; requiring rules, policies, practices and services related to animals to be subject to reasonable accommodation; providing for the submission of documentation of the disability related need for the assistance animal; providing for the sufficiency of the requested documentation; prohibiting a request for access to medical records or providers; providing for the denial of a request for an accommodation of an assistance animal under certain circumstances; requiring a determination of a direct threat or substantial physical damage to be based on individualized assessment; prohibiting an unreasonable denial of accommodation; and replacing the term "handicapped" with the term "disability" throughout the article.

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### Be it enacted by the Legislature of West Virginia:

That §5-11A-3, §5-11A-5, §5-11A-6 and §5-11A-7 of the Code of West Virginia, 1931, as amended, be amended and reenacted, all to read as follows:

#### ARTICLE 11A. WEST VIRGINIA FAIR HOUSING ACT.

#### §5-11A-3. Definitions.

- 1 As used in this article:
- (a) "Commission" means the West Virginia Human RightsCommission:
- 4 (b) "Dwelling" means any building, structure or portion
- thereof which is occupied as, or designed or intended for
- 6 occupancy as, a residence or sleeping place by one or more
- 7 persons or families and any vacant land which is offered for sale
- 8 or lease for the construction or location thereon of any such
- 9 building, structure or portion thereof;
- 10 (c) "Family" includes a single individual;
- (d) "Person" includes one or more individuals, corporations,
- 12 partnerships, associations, labor organizations, legal
- 13 representatives, mutual companies, joint-stock companies, trusts,
- 14 unincorporated organizations, trustees, trustees in cases under
- 15 Title 11 of the United States Code, receivers and fiduciaries;
- 16 (e) "To rent" includes to lease, to sublease, to let and
- 17 otherwise to grant for a consideration the right to occupy
- 18 premises not owned by the occupant;
- 19 (f) "Discriminatory housing practice" means an act that is
- 20 unlawful under section five, six, seven or nineteen of this article;
- 21 (g) "Disability" means, with respect to a person:

- 22 (1) A physical or mental impairment which substantially
- 23 limits one or more of the person's major life activities;
- 24 (2) A record of having such an impairment; or
- 25 (3) Being regarded as having such an impairment, but the
- 26 term does not include current, illegal use of or addiction to a
- 27 controlled substance, as defined in Section 102 of the Controlled
- 28 Substances Act, Title 21, United States Code, Section 802;
- 29 (h) "Aggrieved person" includes any person who:
- 30 (1) Claims to have been injured by a discriminatory housing
- 31 practice; or
- 32 (2) Believes that the person will be injured by a
- 33 discriminatory housing practice that is about to occur;
- 34 (i) "Complainant" means the person, including the
- 35 commission, who files a complaint under section eleven of this
- 36 article;
- 37 (j) "Familial status" means:
- 38 (1) One or more individuals who have not attained the age
- 39 of eighteen years being domiciled with:
- 40 (A) A parent or another person having legal custody of the
- 41 individual or individuals; or
- 42 (B) The designee of the parent or other person having
- 43 custody of the individual with the written permission of the
- 44 parent or other person; or
- 45 (2) Any person who is pregnant or is in the process of
- 46 securing legal custody of any individual who has not attained the
- 47 age of eighteen years;
- 48 (k) "Conciliation" means the attempted resolution of issues
- 49 raised by a complaint or by the investigation of the complaint

- 50 through informal negotiations involving the aggrieved person,
- 51 the respondent and the commission;
- 52 (1) "Conciliation agreement" means a written agreement
- 53 setting forth the resolution of the issues in conciliation;
- 54 (m) "Respondent" means:
- 55 (1) The person or other entity accused in a complaint of an 56 unfair housing practice; and
- 57 (2) Any other person or entity identified in the course of 58 investigation and notified as required with respect to respondents 59 identified under subsection (a), section eleven of this article;
- 60 (n) The term "rooming house" means a house or building 61 where there are one or more bedrooms which the proprietor can 62 spare for the purpose of giving lodgings to persons he or she 63 chooses to receive: and
- 64 (o) The term "basic universal design" means the design of 65 products and environments to be useable by all people, to the 66 greatest extent possible, without the need for adaptation or 67 specialization.
- (p) "Assistance animal" means any service, therapy or support animal, weighing less than one hundred fifty pounds, with or without specific training or certification, that works, provides assistance, or performs tasks for the benefit of a person with a disability, or provides emotional support that alleviate one or more identified symptoms or effects of a person's disability.

# §5-11A-5. Discrimination in sale or rental of housing and other prohibited practices.

- 1 As made applicable by section four of this article and except
- 2 as exempted by sections four and eight of this article, it is
- 3 unlawful:

- 4 (a) To refuse to sell or rent after the making of a bona fide 5 offer, or to refuse to negotiate for the sale or rental of, or 6 otherwise make unavailable or deny, a dwelling to any person 7 because of race, color, religion, ancestry, sex, familial status, 8 blindness, disability or national origin;
- 9 (b) To discriminate against any person in the terms, 10 conditions or privileges of sale or rental of a dwelling, or in the 11 provision of services or facilities in connection therewith, 12 because of race, color, religion, ancestry, sex, familial status, 13 blindness, disability or national origin;
- 14 (c) To make, print or publish, or cause to be made, printed 15 or published any notice, statement or advertisement, with respect 16 to the sale or rental of a dwelling that indicates any preference, 17 limitation or discrimination based on race, color, religion, sex, 18 blindness, disability, familial status, ancestry or national origin, 19 or an intention to make any such preference, limitation or 20 discrimination;
- 21 (d) To represent to any person because of race, color, 22 religion, sex, blindness, disability, familial status, ancestry or 23 national origin that any dwelling is not available for inspection, 24 sale or rental when the dwelling is in fact available;
- 25 (e) For profit, to induce or attempt to induce any person to 26 sell or rent any dwelling by representations regarding the entry 27 or prospective entry into the neighborhood of a person or persons 28 of a particular race, color, religion, sex, blindness, disability, 29 familial status, ancestry or national origin; or
- 30 (f) (1) To discriminate in the sale or rental, or to otherwise 31 make unavailable or deny, a dwelling to any buyer or renter 32 because of a disability of: (A) That buyer or renter; (B) a person 33 residing in or intending to reside in that dwelling after it is so 34 sold, rented or made available; or (C) any person associated with 35 that buyer or renter.

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- 36 (2) To discriminate against any person in the terms, 37 conditions or privileges of sale or rental of a dwelling, or in the 38 provision of services or facilities in connection with the 39 dwelling, because of a disability of: (A) That person; (B) a 40 person residing in or intending to reside in that dwelling after it 41 is so sold, rented or made available; or (C) any person associated 42 with that person.
- 43 (3) For purposes of this subdivision, discrimination includes:
- 44 (A) A refusal to permit, at the expense of the disabled 45 person, reasonable modifications of existing premises occupied 46 or to be occupied by the person if the modifications may be 47 necessary to afford the person full enjoyment of the premises, 48 except that, in the case of a rental, the landlord may where it is reasonable to do so condition permission for a modification on 49 50 the renter agreeing to restore the interior of the premises to the 51 condition that existed before the modification, reasonable wear 52 and tear excepted;
- 53 (B) A refusal to make reasonable accommodations in rules, 54 policies, practices or services when the accommodations may be 55 necessary to afford the person equal opportunity to use and enjoy 56 a dwelling; or
- 57 (C) In connection with the design and construction of 58 covered multifamily dwellings for first occupancy after the date 59 that is thirty months after the date of enactment of the West 60 Virginia Fair Housing Act, a failure to design and construct 61 those dwellings in a manner that:
  - (i) The public use and common use portions of the dwellings are readily accessible to and usable by disabled persons;

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(ii) All the doors designed to allow passage into and within
 all premises within the dwellings are sufficiently wide to allow
 passage by disabled persons in wheelchairs; and

- 67 (iii) All premises within the dwellings contain the following
  68 features of adaptive design: (I) An accessible route into and
  69 through the dwelling; (II) light switches, electrical outlets,
  70 thermostats and other environmental controls in accessible
  71 locations; (III) reinforcements in bathroom walls to allow later
  72 installation of grab bars; and (IV) usable kitchens and bathrooms
  73 that an individual in a wheelchair can maneuver about the space.
- (4) Compliance with the appropriate requirements of the American National Standard for Buildings and Facilities Providing Accessibility and Usability for Physically Handicapped People, commonly cited as ANSI A117.1, suffices to satisfy the requirements of subparagraph (3)(C)(iii) of this subdivision.
- 80 (5) (A) If a unit of general local government has 81 incorporated into its laws the requirements set forth in 82 subparagraph (3)(C) of this subdivision, compliance with those 83 laws satisfy the requirements of that subparagraph.
- 84 (B) The commission or unit of general local government 85 may review and approve newly constructed covered multifamily 86 dwellings for the purpose of making determinations as to 87 whether the design and construction requirements of 88 subparagraph (3)(C) of this subdivision are met.
- 89 (C) The commission shall encourage, but may not require, 90 units of local government to include in their existing procedures for the review and approval of newly constructed covered 91 multifamily dwellings, determinations as to whether the design 92 93 and construction of such dwellings are consistent with subparagraph (3)(C) of this subdivision, and may provide 94 95 technical assistance to units of local government and other persons to implement the requirements of that subparagraph. 96
- 97 (D) Nothing in this article requires the commission to review 98 or approve the plans, designs or construction of all covered

- 99 multifamily dwellings to determine whether the design and 100 construction of the dwellings are consistent with the 101 requirements of subparagraph (3)(C) of this subdivision.
- 102 (6) (A) Nothing in paragraph (5) of this subdivision affects 103 the authority and responsibility of the commission or a local 104 public agency to receive and process complaints or otherwise 105 engage in enforcement activities under this article.
- 106 (B) Determinations by a unit of general local government 107 under subparagraphs (5)(A) and (B) of this subdivision are not 108 conclusive in enforcement proceedings under this article.
- 109 (7) As used in this section, the term "covered multifamily 110 dwellings" means: (A) Buildings consisting of four or more units 111 if the buildings have one or more elevators; and (B) ground floor 112 units in other buildings consisting of four or more units.
- 113 (8) Nothing in this article invalidates or limits any law of 114 this state or any political subdivision of this state that requires 115 dwellings to be designed and constructed in a manner that 116 affords disabled persons greater access than is required by this 117 article.
- 118 (9) This section does not require that a dwelling be made 119 available to an individual whose tenancy would constitute a 120 direct threat to the health or safety of other individuals or whose 121 tenancy would result in substantial physical damage to the 122 property of others. The burden of proving such threat to health 123 or safety or the likelihood of such damage is upon the 124 respondent.
- 125 (10) For the purposes of this subdivision, rules, policies, 126 practices or services regarding animals are subject to the 127 reasonable accommodation requirements of subparagaph (B), 128 paragraph (3) of this subdivision and the following provisions:

- 129 (A) In connection with a request for reasonable
- 130 accommodation to the rules, policies or services, a person with
- 131 a disability may be required to submit documentation, from a
- 132 professional treatment provider, of the disability related need for
- 133 the assistance animal.
- (i) Such documentation is sufficient if it establishes that the
- 135 assistive animal will provide some type of disability-related
- 136 assistance or emotional support.
- (ii) A person with a disability may not be required to submit
- 138 or provide access to medical records or medical providers, or to
- 139 provide detailed or extensive information or documentation of a
- 140 person's physical or mental impairments.
- 141 (B) A person with a disability may be denied the
- 142 accommodation of an assistance animal if there is credible
- 143 evidence that:
- (i) The assistance animal poses a direct threat to the health
- 145 or safety of others that cannot be eliminated by another
- 146 reasonable accommodation; or
- 147 (ii) The assistance animal would cause substantial physical
- 148 damage to the property of others that cannot be reduced or
- 149 eliminated by another reasonable accommodation.
- 150 (C) A determination that an assistance animal poses a direct
- 151 threat of harm to others or would cause substantial physical
- 152 damage to the property of others must be based on an
- 153 individualized assessment that relies on objective evidence about
- 154 the specific animal's actual conduct.
- (D) A request for a reasonable accommodation may not be
- 156 unreasonably denied, conditioned on payment of a fee or deposit
- or other terms and conditions applied to applicants or residents
- with pets, and a response may not be unreasonably delayed.

## §5-11A-6. Discrimination in residential real estate-related transactions.

- 1 (a) It is unlawful for any person or other entity whose
- 2 business includes engaging in residential real estate-related
- 3 transactions to discriminate against any person in making
- 4 available such a transaction or in the terms or conditions of such
- 5 a transaction because of race, color, religion, sex, blindness,
- 6 disability, familial status, ancestry or national origin.
- 7 (b) As used in this section, the term "residential real 8 estate-related transaction" means any of the following:
- 9 (1) The making or purchasing of loans or providing other
- 10 financial assistance: (A) For purchasing, constructing,
- 11 improving, repairing or maintaining a dwelling; or (B) secured
- 12 by residential real estate; or
- 13 (2) The selling, brokering or appraising of residential real
- 14 property.
- 15 (c) Nothing in this article prohibits a person engaged in the
- 16 business of furnishing appraisals of real property to take into
- 17 consideration factors other than race, color, religion, national
- 18 origin, ancestry, sex, blindness, disability or familial status.

### §5-11A-7. Discrimination in provision of brokerage services.

- 1 It is unlawful to deny any person access to or membership or
- 2 participation in any multiple listing service, real estate broker's
- 3 organization or other service, organization or facility relating to
- 4 the business of selling or renting dwellings, or to discriminate
- 5 against him or her in the terms or conditions of such access,
- 6 membership or participation on account of race, color, religion,
- 7 sex, blindness, disability, familial status, ancestry or national
- 8 origin.

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That Joint Committee on Enrolled Bills hereby certifies that the foregoing bill is correctly enrolled. Chairman, House Committee Chairman, Sevate Committee Originating in the House. In effect ninety days from passage. Clerk of the House of Delegates of the House of Delegates Speaker the Senate red this the O4Vh The within La and day of \_ , 2014.

### PRESENTED TO THE GOVERNOR

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Time 11:05 am